



SCALING NEW HEIGHTS

2019 CQ SUMMIT | AMERICAS

The CQ Summit convenes international leaders and researchers to collaboratively explore how to make our workplaces, communities, and world a more culturally intelligent place. The 2019 CQ Summit is being offered in three regions globally: Kuala Lumpur (APAC), London (EMEA), and Chicago (Americas).

FULL WEEK SCHEDULE

Each summit offers all 3 certifications, as well as a 1.5 day summit. The overall week schedule is as follows:

	8 SEPT	9 SEPT	10 SEPT	11 SEPT	12 SEPT	13 SEPT	14 SEPT
MORNING		L1		L2			UB
AFTERNOON	L1	L2	L2	Summit	Summit	UB	

L1 Level 1 CQ Certification
Begins 8 Sept at 09:00AM
Ends 9 Sept at 12:00PM

L2 Level 2 CQ Certification
Begins 9 Sept at 3:00PM
Ends 11 Sept at 11:30AM

UB Unconscious Bias Certification
Begins 13 Sept at 09:00AM
Ends 14 Sept at 12:00PM

CQ SUMMIT: WEDNESDAY, 11 SEPTEMBER

02:00–03:30

OPENING REMARKS

The summit will begin with an update on the CQ trends, research, and solutions going on globally and across the region.

- Emerging Frontiers in CQ: Global Trends and Research Findings
David Livermore, CQ Center
- Regional Focus: The Unique Issues of CQ in the Americas
Lyla Kohistany, Washington, DC

03:30–04:00

BREAK

04:00–05:30

CQ CASE STUDIES

- Best Practices for Implementing CQ | *Sandra Upton, CQ Center*
- CQ in Corporate America | *Lynnette Collins, Amway*
- CQ in Education | *Kirsten Canterbury, Carlson School of Business, University of Minnesota*

06:30

KICK-OFF DINNER

- The Smith, River North | 400 North Clark Street, Chicago, IL 60654



CQ SUMMIT: THURSDAY, 12 SEPTEMBER

09:00–10:30

CQ IMMERSION

This morning we'll have a chance to experience a hands-on immersion program used by the US Military. We'll participate in a mini-version of this program, including the first ever "CQ Escape Room!"

- Hands on experience adapted from the US Military | *CAPT CJ Beckmann, Salt Lake City, Utah*

10:30–11:00

BREAK

11:00–12:00

CQ IMMERSION, CONTINUED

- Complete CQ Escape Room and debrief experience for adaptation to non-military contexts

12:00–01:30

LUNCH

01:30–03:00

CQ TRAINING

The afternoon will focus on improving the ways CQ is taught. We'll have a chance to experience some effective training segments, learn about improved approaches used by *CQ Certified Professionals* globally, and brainstorm more ideas together.

- New Training Materials from the CQ Center | *David Livermore & Sandra Upton*
- Sample CQ Training Activity | *Cheryl Serrano, West Palm Beach, FL*
- Sample CQ Training Activity | *Marie Bankuti, Boston, MA*

03:00–03:30

BREAK

03:30–04:45

CQ TRAINING, CONTINUED

- Sample CQ Training Activity | *Sandra Van Opsal & Karl Ostroski, Chicago, IL*
- Crowdsourcing: Activities for CQ Training | *David Livermore*
- Now What? Determining Next Steps Together

04:45–05:00

CLOSING COMMENTS

- Optional evening activities available based on group interest